[Loai: VIẾT THƯ- ĐỀ 1 – 10 CÂU]

[Q]

**Choose the correct answer to indicate your choice in each of the following sentences to make a complete letter.**

Q 61

**I/ write/ complain/ a ring/ I/ buy/ last week/ your website.**

0. I’m writing a complain about the ring I bought last week from your website.

1. I’m writing to complain about a ring that I bought last week from your website.

0. I’m writing to complain about a ring that I had bought last week from your website.

0. I write to complain about the ring I had bought last week from your website.

[Q]

**This/ first time/ / buy/ jewelry / your company.**

0. This was the first time I bought jewelry from your company.

0. This was the first time I’ve bought jewelry from your company.

1. This is the first time I have bought jewelry from your company.

0. This is the first time I had bought jewelry from your company.

[Q]

**I/ must/ say/ it/ not be/ positive/ experience.**

1. I must say that it has not been a positive experience.

0. I must say that it wasn’t a positive experience.

0. I must say that it hadn’t been a positive experience.

0. I must to say that it has not been a positive experience.

[Q]

**picture/ clearly/ show/ gold ring/ red stone/ your website.**

0.The picture was clearly shown a gold ring with a red stone on your website.

0. The picture clearly shows a gold ring with a red stone on your website.

1. The picture clearly showed a gold ring with a red stone on your website.

0. The picture had clearly shown a gold ring with a red stone on your website.

[Q]

**When/ it/ arrive/ it/ be/ silver/ green stone.**

0. When it arrives, it was silver with a green stone.

0. When it had arrived, it was silver with a green stone.

0. When it arrived, it is silver with a green stone.

1. When it arrived, it was silver with a green stone.

[Q]

**I/ enclose/ ring/ copy/ the receipt/ for/ reference.**

0. I enclosed the ring and a copy of the receipt for your reference.

1. I’m enclosing the ring and a copy of the receipt for your reference.

0. I enclose a ring and a copy of the receipt for your reference.

0. I’m enclosing the ring and a copy of the receipt as your reference.

[Q]

**I/ be/ grateful/ if/ you/ refund/ money/ soon / possible.**

0. I can be grateful if you refund my money as soon as possible.

1. I would be grateful if you refund my money as soon as possible.

0. I would be grateful if you will refund my money as soon as possible.

0. I must be grateful if you refund my money as soon as possible.

[Q]

**I/ be not/ interest/ exchange/ ring/ because/ I /already/ buy/ another one.**

0. I will be not interested in exchanging the ring because I have already bought another one.

0. I am not interested in exchange the ring because I already bought another one.

1. I am not interested in exchanging the ring because I have already bought another one.

0. I am not interested in exchanging the ring because I had already bought another one.

[Q]

**I/appreciate/ if/ you/ deal with/ matter/ immediately.**

0. I appreciate it if you can deal with this matter immediately.

1. I would appreciate it if you could deal with this matter immediately.

0. I may appreciate if you deal with this matter immediately.

0. I would appreciate if you could deal with this matter immediately.

[Q]

**I/ look/ forward/ hear/ you.**

0. I look forward to hear from you.

0. I look forward to hearing to you.

0. I’m looking forward to hear from you.

1. I look forward to hearing from you.